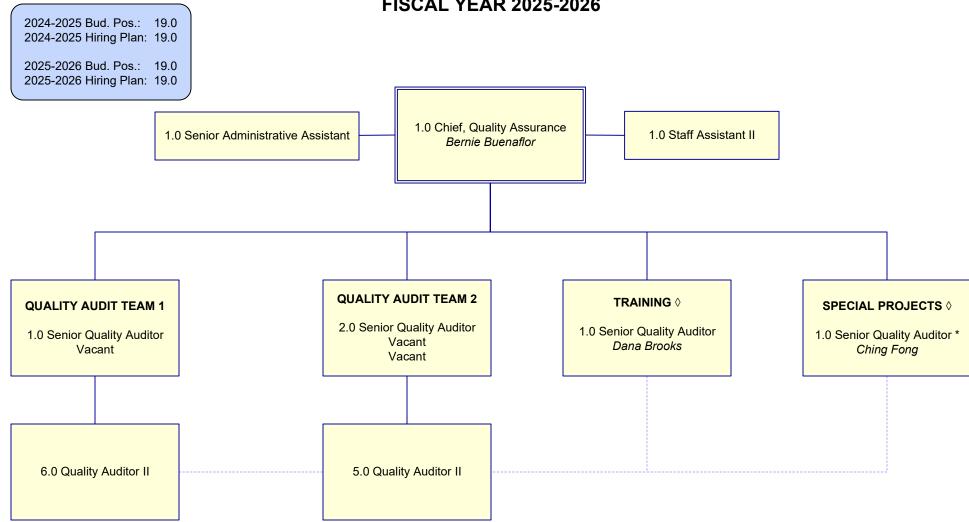
# **QUALITY ASSURANCE DIVISION**

**FISCAL YEAR 2025-2026** 

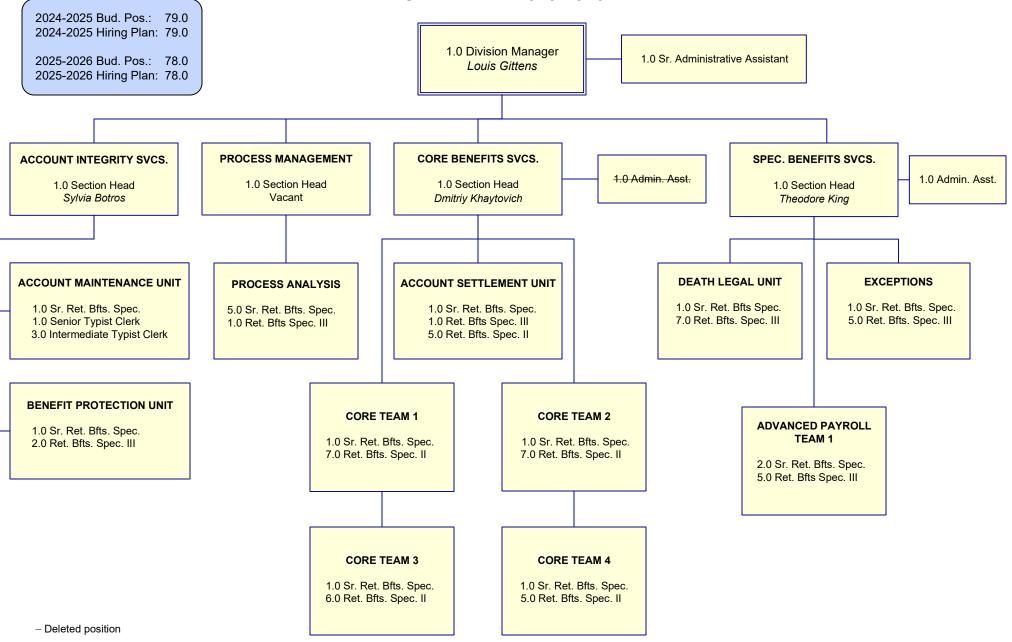


<sup>\*</sup> Classification study for the position requested.

<sup>♦</sup> In addition to the quality audit, QA Auditors conduct training and work on special projects, which are coordinated by the QA Sr. Auditor for Training and the QA Sr. Auditor for Special Projects, respectively.

### **BENEFITS DIVISION**

**FISCAL YEAR 2025-2026** 



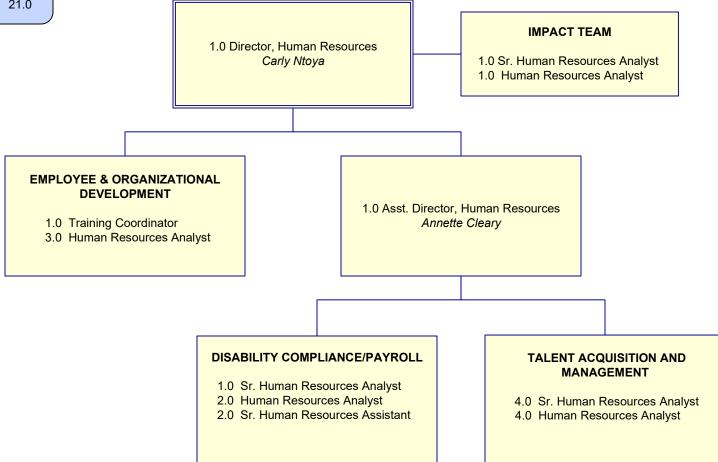
# **HUMAN RESOURCES**

**FISCAL YEAR 2025-2026** 

2024-2025 Bud. Pos.: 21.0 2024-2025 Hiring Plan: 21.0

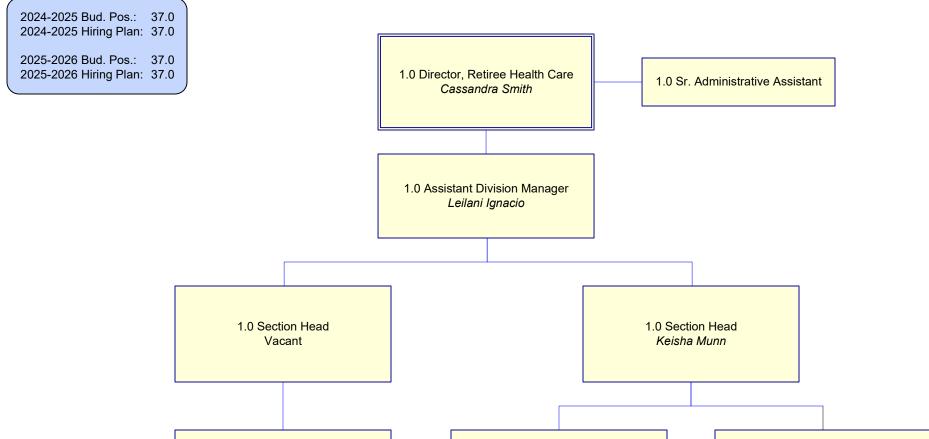
2025-2026 Bud. Pos.: 21.0

2025-2026 Hiring Plan: 21.0



## RETIREE HEALTH CARE BENEFITS PROGRAM





#### **OPERATIONS**

1.0 Sr. Ret. Bfts. Specialist \* 5.0 Ret. Bfts. Specialist III \* 4.0 Ret. Bfts. Specialist II \*

### 1.0 Sr. Ret. Bfts. Specialist \*

QUALITY CONTROL/FINANCIAL

- 4.0 Ret. Bfts. Specialist III \*
- 1.0 Quality Auditor I
- 1.0 Accountant
- 2.0 Ret. Bfts. Specialist II \*

#### **CALL CENTER**

1.0 Sr. Ret. Bfts. Specialist \* 2.0 Ret. Bfts. Specialist III \* 10.0 Ret. Bfts. Specialist II \*

<sup>\*</sup> Classification study for the position requested.

# **MEMBER SERVICES DIVISION**

**FISCAL YEAR 2025-2026** 

